

JEC Frequently Asked Questions

What are the hours JEC is open to?

- JEC is open every day from 6:30 am to 6:30 pm

Is JEC open on 2-hour delays and snow days?

- We are open on all 2-hour delays and on snow days- up to a level 2 snow emergency.

What happens in a level 2 snow emergency?

- If we have opened in the morning and it changes to a level 2, you will be given a 2-hour window to pick up, If a level 2 is called in the morning before 6:30, we will not open.

How are payments handled?

- Although the JEC program is very much a part of St. John's, we do utilize 2 separate financial programs that are more intuitive to our particular needs.
- JEC will email you an account statement every Friday with your current balance
- You can choose 3 different payment options
 - a. Tuition Express (automatic payments from your credit card, checking, or savings)
 - b. Payment by Cash, Check, or Money Order
 - c. Monthly Payment (You may pay an approximated amount at the beginning of each month and then debit out of the account)

Can I make a payment in the office?

- Yes, you can make a payment occasionally in the office and we will transfer it internally
- If you do make payment in the office, please be clear about any amounts for JEC

What food service is available to my child while at JEC?

- Each day your child is offered breakfast and an afternoon snack
- All Preschoolers will have a snack offered in their preschool class as well

Can my child eat lunch with JEC?

- Yes, all preschoolers staying in extended care may participate in the school lunch program
- For more information about the school lunch program please contact Margaret Davisson
- Your child can also choose to pack lunch
 - Packed lunches must be well-balanced and include items from several food groups
 - If your lunch does not meet basic standards, lunch will be provided at cost
 - **During planned School Closures or Holidays you must bring a packed lunch with a drink**

Does my child nap at JEC?

- All 3-year-old students nap
- 4 and 5-year-olds can nap at the discretion of parents

What do I need to bring for nap time?

- Your child may bring a blanket, pillow, and/or lovey stuffed toy for resting.
- Those items will be sent home every Friday to be washed
- You can bring your own rest mat or they will be provided with a cot

Are the cots clean?

- Cots are washed with disinfectant after every use

How will I receive communication from the JEC program?

1. The JEC program will use various ways to communicate
 - a. Face to Face teacher communication
 - b. Weekly Program Newsletters
 - c. Director & Teacher emails
 - d. Bulletin Boards and Announcements
 - e. Remind Texts

Can my child bring toys with them?

- We prefer that children do not bring toys from home and we take no responsibility for lost or broken toys
- On occasion, the teacher will have a show and tell when your child may bring something from home to share with their classmates

What is my child's schedule going to look like?

- Each lead teacher will provide a schedule that is specific to your child's room
- Schedules are subject to change occasionally according to what's going on in the school